List of Palm OS versions included on Palm handhelds, and possible upgrades





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List of Palm OS versions included on Palm handhelds, and possible upgrades

Palm OS® is the operating system that drives Palm devices. In some cases, it may be possible to update your device with ROM upgrades or patches. Find your device below to see what's available for you:

Treo

LifeDrive

Tungsten, T|X

Zire, Z22 Palm (older)

Handspring Visor

Treo 600 (Sprint)

Questions & Answers about Palm OS upgrades

Palm Centro™ smartphone						
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update		
Centro (AT&T)	5.4.9	No	N/A	No		
Centro (Sprint)	5.4.9	No	N/A	No		
Treo™ 755p smartph	one					
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update		
Treo 755p (Sprint)	5.4.9	No	N/A	No		
Treo™ 700p smartphones						
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update		
Treo 700p (Sprint)	Garnet 5.4.9	Yes	N/A	No		
Treo 700p (Verizon)	Garnet 5.4.9	No	N/A	No		
Treo™ 680 smartpho	nes					
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update		
Treo 680 (AT&T)	Garnet 5.4.9	Yes	5.4.9	No		
Treo 680 (Rogers)	Garnet 5.4.9	No	N/A	No		
Treo 680 (Unlocked)	Garnet 5.4.9	No	N/A	No		
Treo™ 650 smartpho	nes					
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update		
Treo 650 (Alltel)	version (out-	Upgrade/Update	after	HotSync Manager		
	version (out- of-box)	Upgrade/Update available?	after upgrade/update	HotSync Manager update		
Treo 650 (Alltel)	version (out- of-box) 5.4	Upgrade/Update available? Yes	after upgrade/update 5.4	HotSync Manager update No		
Treo 650 (Alltel) Treo 650 (Bell)	version (out- of-box) 5.4 5.4.8	Upgrade/Update available? Yes	after upgrade/update 5.4 N/A	HotSync Manager update No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular	version (out- of-box) 5.4 5.4.8	Upgrade/Update available? Yes No Yes	after upgrade/update 5.4 N/A 5.4	HotSync Manager update No No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts	version (out- of-box) 5.4 5.4.8 5.4	Upgrade/Update available? Yes No Yes	after upgrade/update 5.4 N/A 5.4 5.4.8	HotSync Manager update No No No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink)	version (out- of-box) 5.4 5.4.8 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No	after upgrade/update 5.4 N/A 5.4 5.4.8	HotSync Manager update No No No No No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers)	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No Yes	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A	No No No No No No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Sprint)	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4.5 5.4.5	Upgrade/Update available? Yes No Yes Yes No Yes Yes Ves	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4 5.4	No No No No No No No No No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Sprint) Treo 650 (Telus)	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4 5.4.5 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No Yes Yes No Yes Yes Yes	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4.8 N/A 5.4 5.4 5.4	No N		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Sprint) Treo 650 (Telus) Treo 650 (Unlocked GSM)	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No Yes Yes Yes Yes Yes Yes	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4 5.4 5.4 5.4 5.4 5.4	No N		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Sprint) Treo 650 (Telus) Treo 650 (Unlocked GSM) Treo 650 (Verizon) Treo™ 600 smartphotopevice	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No Yes Yes Yes Yes Yes Yes	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4 5.4 5.4 5.4 5.4 5.4	No N		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Sprint) Treo 650 (Telus) Treo 650 (Unlocked GSM) Treo 650 (Verizon) Treo™ 600 smartphol	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No Yes Yes Yes Yes Yes Yes Handheld Upgrade/Update	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.	HotSync Manager update No		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Sprint) Treo 650 (Telus) Treo 650 (Unlocked GSM) Treo 650 (Verizon) Treo™ 600 smartphotopevice	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.4	Upgrade/Update available? Yes No Yes Yes No Yes Yes Yes Yes Yes Yes Yes Yes Yes	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.	HotSync Manager update No Palm Desktop & HotSync Manager update		
Treo 650 (Alltel) Treo 650 (Bell) Treo 650 (Cellular South) Treo 650 (AT&T) including former Cingular Wireless accounts Treo 650 (EarthLink) Treo 650 (Rogers) Treo 650 (Telus) Treo 650 (Unlocked GSM) Treo 650 (Verizon) Treo™ 600 smartpholocyte Treo 600 (Bell) Treo 600 (AT&T, bearing)	version (out- of-box) 5.4 5.4.8 5.4 5.4 5.4.5 5.4 5.4 5.4 5.4 5.4 5.4 5	Upgrade/Update available? Yes No Yes Yes No Yes Yes Yes Yes Yes Yes Yes Yes No	after upgrade/update 5.4 N/A 5.4 5.4.8 N/A 5.4 5.4 5.4 5.4 5.4 5.4 5.4 5.	HotSync Manager update No		

Treo 600 (T-Mobile)	5.2.1	Yes	5.2.1	Yes
Treo 600 (Verizon)	5.2.1	Yes	5.2.1	Yes
Treo 600 (Other or Unlocked GSM)	5.2.1	Yes	5.2.1	Yes
Other Treo™ smartph	nones			
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update
Treo 300	3.5.2H6.2 or 3.5.2H5	Yes	3.5.2H6.3	Yes
Treo 270	3.5.2H	Yes	3.5.2H5.9	Yes
Treo 180 & 180g	3.5.2H	Yes	3.5.2H5.9	Yes
LifeDrive™ mobile ma	anagers			
	Palm OS version (out-	Handheld Upgrade/Update	Palm OS version after	Palm Desktop & HotSync Manager
Device	of-box)	available?	upgrade/update	update
LifeDrive	Garnet 5.4.8	Yes	5.4.8	No
Tungsten™ handheld	S			
	Palm OS version (out-	Handheld Upgrade/Update	Palm OS version after	Palm Desktop & HotSync Manager
Device	of-box)	available?	upgrade/update	update
Palm TX	Garnet 5.4.9	No	N/A	No
Tungsten T5	Garnet 5.4.0	Yes	5.4.0	No
Tungsten T3	5.2.1	Yes		Yes
Tungsten T2	5.2.1	No	N/A	Yes
Tungsten T	5	Yes	5	Yes
Tungsten C	5.2.1	Yes		Yes
Tungsten E2	Garnet 5.4.7	No	N/A	No
Tungsten E	5.2.1	No	N/A	Yes
Tungsten W	4.1.1	Yes	4.1.2	Yes
Zire™ handhelds				
Device	Palm OS	Handheld	Palm OS version	Palm Desktop &
	version (out- of-box)	Upgrade/Update available?	after upgrade/update	HotSync Manager update
Palm Z22	Garnet 5.4.9	No	N/A	No
Zire 72	5.2.8	No	N/A	Yes
Zire 71	5.2	Yes	5.2	Yes
Zire 31	5.2.8	No	N/A	Yes
Zire 21	5.2.8	No	N/A	Yes
Zire	4.1	No	N/A	Yes
Palm™ handhelds				
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manager update
Palm i705	4.1	Yes	4.1	Yes
Palm m515	4.1	No	N/A	Yes
Palm m505	4.0 or	Yes	4.1	Yes
	4.1			
Palm m500	4.0	Yes	4.1	Yes
Palm m130	4.1	No	N/A	Yes
Palm m125	4.0	Yes	4.0	Yes
Palm m105	3.5	No	N/A	Yes
Palm m100	3.5	No	N/A	Yes
Palm VII x	3.5	Yes	3.5.3	Yes
Palm VII	3.2	Yes	3.5.3	Yes
Palm Vx ¹	3.3	Yes and then Yes	3.5 and then 3.5.3	Yes
Palm V ¹	3.1	No	N/A	Yes
Palm IIIc1	3.5	Yes	3.5.3	Yes
Palm III xe ¹	3.5	Yes	3.5.3	Yes
Palm IIIx ¹	3.1	Yes	3.3	Yes
Palm IIIe	3.1	No	N/A	Yes

Palm III¹	3.0	Yes	3.3	Yes
Palm Pilot	2	Yes	2.0.5	Yes
Pilot series	1.0	Yes	1.0.7	Yes
Handspring™ handl	nelds			
Device	Palm OS version (out- of-box)	Handheld Upgrade/Update available?	Palm OS version after upgrade/update	Palm Desktop & HotSync Manage update
Treo 90	4.1H	Yes	4.1H3	Yes
Visor Pro	3.5.2H3	No	N/A	Yes
Visor Neo	3.5.2H3	No	N/A	Yes
Visor Edge	3.5.2H2	No	N/A	Yes
Visor Prism	3.5.2H	Yes	3.5.2H1.5	Yes
Visor Platinum	3.5.2H	Yes	3.5.2H1.5	Yes
Visor Deluxe	3.1H2	Yes	3.1H3 or 3.1H3M	Yes

Questions & Answers about Palm OS upgrades

How do I find out what
Palm OS version is on my
device?

You can find out what version number of the Palm OS is installed on your device (as well as the version numbers of any other applications installed on your handheld) from the Info screen. See article 2893.

What's the difference between a ROM upgrade and a patch?

A ROM upgrade completely revamps your device's ROM and installs a new Palm OS version. Even if you delete all data from your handheld by performing a hard reset, the patch is also deleted (but it's restored when you get your data back by performing a HotSync operation).
What does this difference mean to you? Not much. Both ROM upgrades and patches will fix bugs and add moderate enhancements to your device. The only difference is how they are added to your device, and where they reside.

I have an older handheld. Why can't I upgrade it to Palm OS 4, Palm OS 5, or beyond?

In the first few years of Palm OS's existence, it was possible to upgrade almost any device to the latest Palm OS version, regardless of the device's hardware features.

Starting with Palm OS 4 and 5, new versions of the Palm OS were designed to support specific hardware features that weren't available on previous devices. For example, the main selling point of Palm OS 5 was its integration with the new 5-way navigation control. Previous devices didn't have the 5-way control, so Palm OS 5 was meaningless to them.
These days, Palm OS upgrades are released only to fix bugs and

provide moderate enhancements on a given device. New devices may come with the latest version of Palm OS, but you won't be able to upgrade older devices to a dramatically new Palm OS version.

How do I upgrade Palm Desktop and HotSync Manager?

For most products, our web site provides downloads of the latest version of Palm Desktop and HotSync Manager that's compatible with your device: get Palm Desktop and HotSync Manager here.

Note: these downloads are Palm Desktop and HotSync Manager only. They don't include the extra software that may have come on the CD with your device. The extra software varies from device to device (such as Outlook synchronization, photo utilities for Palm Desktop, third-party bonus software, and more). When in doubt, use the CD that came with your device for the full range of available goodies, and then go to our web download to update the Palm Desktop and HotSync Manager software

Can I add more memory, a new rechargeable battery, or other mods to my device?

If your device comes with an SD/MMC expansion slot, yes: visit the Palm Store to purchase SD or MMC cards for your device. Any other hardware modification that involves unscrewing the casing of your device will void your warranty. Some third-party sites sell RAM, lithium ion batteries, and other aftermarket upgrades. Please remember that adding these items will prevent you from being eligible for Palm Repair Center service if your device requires repair down the road.

your device requires repair down the road.
You may replace the battery on devices that include removable batteries, such as the Treo 650 smartphone, but be sure to use a Palm replacement battery; other third-party batteries may damage your device and void your warranty.
View warranty eligibility (US)
View limited warranty statement (US)

Footnotes

1 - If your Palm V, Vx, III, IIIx, IIIxe or IIIc handheld is running Palm OS 4.1, it means that it was upgraded via a discontinued software package. In the past, Palm, Inc., offered a Palm OS Upgrade CD-ROM for Palm V, Vx, III, IIIx, IIIx and IIIc handhelds. The software upgraded your handheld to Palm OS 4.1 and could be purchased for an additional charge. This upgrade is no longer available from Palm, and we can not offer it for download on our web site. However, the Palm OS Upgrade CD-ROM may still be offered in secondary markets; check accessory vendors, online auction sites or overstock retailers for availability.

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Relevant products: Visor Deluxe, Tungsten T5, Tungsten T3, Tungsten T2, Tungsten T, Tungsten E2, Tungsten E, Tungs PalmPilot, Treo 90, Visor Neo, Visor Pro, Visor Edge, Visor Prism, Visor Platinum, Palm TX, Palm Zire 22, Palm m130, Treo 680, Treo 700p, Treo 650, Treo 600, Treo 755p, Centro